

Directions on Wireless Headset Usage

1. When setting up the Wireless Headset make sure the two prong plug has the indication "UP" on top of the plug when inserting it into the jack. (The jack is located on the side of the Orbacom Console).
2. There are two controls on the headset jack box. The top control will adjust the telephone earpiece level and the bottom control will adjust the radio traffic's volume in the earpiece.
3. There is a toggle switch located directly behind the top volume control on the jack box. This switch must be switched to activate the wireless headset. (The handle of the switch must be pointing to the rear of the console for wireless operation and for wired headset operation the switch's handle must be pointing to the front of the console).
4. The black Plantronics box must have the middle switch pressed down (orange indicator will be showing) in order for any headset to work, wired or wireless.
5. DO NOT make any adjustments with the volume control on the Plantronics box unless it is absolutely necessary.
6. When using the wireless headset you can key the selected transmitter by pressing the talk button on the wireless headset transceiver.
7. If you plug the wired headset plug into the jack and it automatically keys the selected channel and it stays keyed then the switch located behind the top volume control is in the wrong position.
8. If by chance you hear feedback while talking on the phone try turning the volume down on the top of the jack box. You shouldn't have to turn it down much.
9. If by chance you turn the wireless headset on and it will not connect to the wireless headset base station, you will need to unplug the power to the base and leave it unplugged for aprox. 5 minutes. (The factory was supposed to have addressed this issue already). Then plug it back up.
10. When using the wired or wireless headsets and are answering the phone you must still answer the call via the phone's keypad, but once answered you are free to move about until you need to disconnect the call and then you must hit the release button on the phone.